

Motor Home Rental Terms and Conditions

Eligibility:

No one other than the drivers named on the rental agreement may drive the hired vehicle. All named drivers must be over 25 (Drivers over 75 need to contact us first for confirmation), of good health and have held a full/valid driving licence for at least two years. The licence must be clear of any endorsements, special conditions may apply. All licences required must be produced at vehicle collection; photo card along with your National Insurance number. Persons with serious convictions within the last eleven years will not be permitted to drive the hire vehicles (including drink driving offences).

Bookings:

A £200.00 deposit is required to secure your booking. We only accept payments by debit card or bank transfer (no credit cards or cash). Upon booking you must disclose your exact destination. The booking deposit is not refundable and shall be deducted from all hire charges.

PLEASE NOTE WE ONLY ACCEPT PAYMENT BY DEBIT CARD OR BANK TRANSFER.

Cancellation of Bookings:

Cancellations must be in writing and are charged as follows;

Should you cancel your confirmed booking more than 4 weeks prior to commencement of hire you will forfeit the booking deposit. Should you cancel your confirmed booking up to 4 weeks prior to, or fail to turn up for commencement of hire, you will forfeit the booking deposit and hire charge already paid. This will also apply if upon inspection of named drivers' licences, they are found to be invalid or do not comply with the information stated on the booking form. Reliable Rentals recommend that the hirer takes out travel insurance.

Payment:

Full payment is due 30 days prior to collection of the vehicle. We only accept Debit card or bank transfers for any payments. We do not accept credit card or cash payments.

A damage excess/security deposit will be required upon collection of the vehicle of £750.00 and is fully refundable upon safe return of the vehicle on the agreed date. (This may take up to 3 days to show in your account).

If the vehicle is returned late or dirty or damaged in any way the cost to clean/repair will be deducted from the security deposit. £50.00 per hour will be retained/charged for cleaning/LABOUR.

Availability:

In circumstances beyond our control, if the Motor home previously booked by the hirer is not available due to accident, theft, weather conditions, or any other reason or circumstance, then we will endeavour to supply a replacement Motor home of similar size and specification. If this is not possible then we will refund all monies paid immediately. Reliable Rentals Ltd will have no obligation whatsoever regarding refunding any monies for campsites booked, events booked, travel booked or any other circumstances.

Vehicle conditions:

The hirer acknowledges our Motor home and contents are free of damage except for any damage noted on the inspection out report.

The vehicle must be returned in the same condition as when hired, with the interior and appliances clean. Reliable Rentals Ltd will make a charge of £50.00 per hour for the cleaning of un-emptied/cleaned chemical toilets and for the cleaning of dirty or stained carpets or upholstery.

Gas:

The vehicle is supplied with one full and one part full gas bottle. If you require additional gas, it would be at your own cost.

Suitable Persons:

Reliable Rentals has the right to refuse to hand over the Motor home upon arrival of the hirer to any person who in our opinion is not suitable to take charge of the vehicle, due to any concerns we have for the safety of the vehicle or its occupants or other road users.

Vehicle Keys:

Vehicle keys must never be left in unattended vehicle. Vehicle must be securely locked when unattended and keys should never be left unattended in the vehicle when not in use and all reasonable measures must be taken by the hirer to ensure the safety and security of the vehicle. **Loss of vehicle ignition key will result in a replacement charge of £300.00 and all other costs in recovery of the vehicle.**

Vehicle Weight:

It is the hirer's responsibility to ensure the gross vehicle weight is no more than 3500KG when fully loaded and must ensure contents are secure at all times. This vehicle weighs 2990KG (including a tank of fuel, the gas bottle, this also allows 75KG for the hirer) therefore the payload allowance is a further 510KG.

I accept the terms and conditions above

SIGNED:

DATE:

Motor Home Rental Terms and Conditions

Pets:

We do allow dogs/pets dependent on age and breed, so long as they sleep in their own beds, and you use your own throws to protect the upholstery. We charge £20.00 per pet, and you must ensure that the Motor home interior is pristine and shows no sign of a pet having been in it upon its return for the next hirer. There may be a possibility that future hirers have an allergy to pets.

Smoking:

It is against the law to smoke in all hire vehicles. A charge of £250.00 will be imposed if customers are found to have been smoking in our Motor home. Or a maximum fine of the full security deposit could be imposed if damage is caused by smoking.

Vehicle Parking:

We offer parking at £5.00 per day for your vehicle in a secure locked compound. This would be at your own risk as we can offer no insurance for your property.

Insurance:

All Motor homes are comprehensively insured for the named drivers during the hire period only as detailed on the booking form. Additional drivers can be added at an additional charge of £40.00 per person.

ANY ACCIDENTS/ DAMAGE OR DEFECTS MUST BE REPORTED TO RELIABLE RENTALS LTD IMMEDIATELY BY TELEPHONE CALL TO 01353 675111.

An accident form may have to be completed at the end of the hire period.

Any damage to tyres, windscreen and any theft of personal property is not covered by our insurance, and any such damage or loss shall be at your expense. Reliable Rentals Ltd recommends that the hirer takes out their own personal belongings insurance.

Driving by non-named drivers or late returns of Motor home renders the insurance invalid and the driver therefore commits an offence under the road traffic act and will be solely responsible for any damages or personal injuries incurred and the full security deposit will be retained.

Limitations and Liabilities:

Reliable Rentals Ltd accepts no responsibility for replacement vehicle costs, travel or accommodation costs or any other loss claims arising from a Motor home breakdown or accident.

The hirer:

Is liable if incorrect fuel is put into this vehicle.

Is liable for any cost incurred for speeding or parking fines, congestion charges or any other offences committed against the road traffic act regulations. Undertakes responsibility for the control of the vehicle on hire to you.

Is liable for any damage to the vehicle or contents during the hire period. The hirer shall not carry more than 4 passengers. The hirer shall ensure that the driver and all passengers required by law to do so shall, at all times when the vehicle is being driven wear the seat belts provided.

Shall not use the vehicle to carry passengers or goods for hire or reward.

Shall not without written consent from Reliable Rentals Ltd remove the vehicle from the UK mainland.

Breakdown and Accidents:

In the event of a breakdown or accident a recovery and repair service is provided for all our Motor homes (details inside vehicles).

Any breakdown, malfunction or damage caused by negligence must be repaired/made good at your own expense.

General:

The Motor home and its contents remain the property of Reliable Rentals Ltd at all times. The hirer is required to keep the vehicle securely locked at all times when it is unattended and to refrain from any action or omission which may prejudice Reliable Rentals Ltd rights to the vehicle. This Motor home is fitted with a tracker.

Travellers to EU:

You must inform us before picking up the Motor home if you plan to travel to the EU. There will be a £40.00 charge for European breakdown cover for this vehicle.

I accept the terms and conditions above (page 4 of 4)

SIGNED:

DATE: